

Q1 2018 Earnings Call Presentation

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Disclaimer

In this presentation, we may make statements related to our business that are forward-looking statements under federal securities laws and are made pursuant to the Safe Harbor provisions of the Private Securities Litigation Reform Act of 1995, including statements related to our financial results, trends and guidance for the second quarter of 2018, the benefits of our platform, industry and market trends, our go-to-market and growth strategy, our market opportunity and ability to expand our leadership position, our ability to maintain and upsell existing customers, and our ability to acquire new customers. The words "anticipate," "continue," "estimate," "expect," "intend," "will" and similar expressions are intended to identify forward-looking statements or similar indications of future expectations. These statements reflect our views only as of today and should not be reflected upon as representing our views as of any subsequent date. These statements are subject to a variety of risks and uncertainties that could cause actual results to differ materially from expectations.

For a discussion of the material risks and other important factors that could affect our actual results, please refer to those contained in our 2017 10-K filing and our other periodic filings with SEC. These documents are available in the "Investors" relations section of our website at <u>www.appian.com</u>.

Additionally, non-GAAP financial measures will be shared. Please refer to the tables in our earnings release and the investor relations portion of our website for a reconciliation of these measures to their most directly comparable GAAP financial measure.



Business Highlights

- Delivered a Successful Appian World
 - 55% growth in customer attendees over last year.
 - 55% growth in partner attendees over last year.

Announced Rich Artificial Intelligence Features in 18.2

- Al-driven sentiment analysis is embedded in Appian.
- Customers can natively connect to the leading AI services provided by Google, Amazon, and Microsoft.

• Formally Entering a New Market with Intelligent Contact Center (ICC)

- Have been successful in this space historically, but now formally entering it with an offering.
- ICC is a framework, a bundle of best practices, and communication components.
- ICC builds upon the power of the Appian platform to help our customers deliver differentiated customer experiences.

Delivering Additional Platform Innovations

- Customers can now design interfaces even faster with drag-and-drop.
- Blue Prism customers can now use Appian to optimize the deployment of their bots.

Financial Highlights

Revenue

- Subscription Revenue was \$25.5MM in Q1 2018, growth of 36% over Q1 2017
- Total Revenue was \$51.7MM in Q1 2018, growth of 35% over Q1 2017

Retention

• Net Revenue Retention Rate was 119% as of March 31, 2018

Gross Margins*

- Subscriptions, Software and Support Margin was 91%
- Professional Services Margin was 26%
- Overall Gross Margin was 60%

*Non-GAAP - Data does not include any stock-based compensation expense



Subscription Revenue

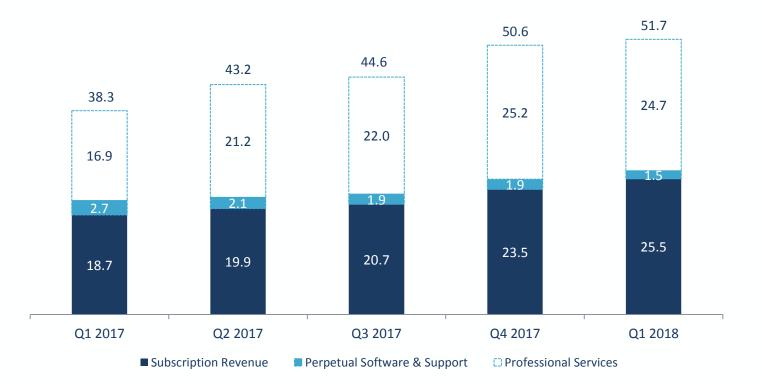
USD Millions Y/Y Growth in %





Total Revenue

USD Millions



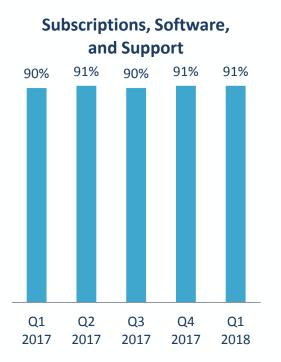


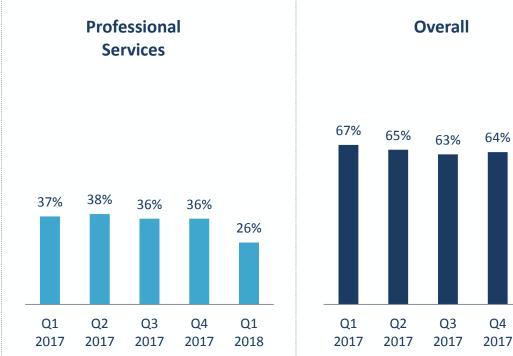
Subscription Revenue Retention





Gross Margins*





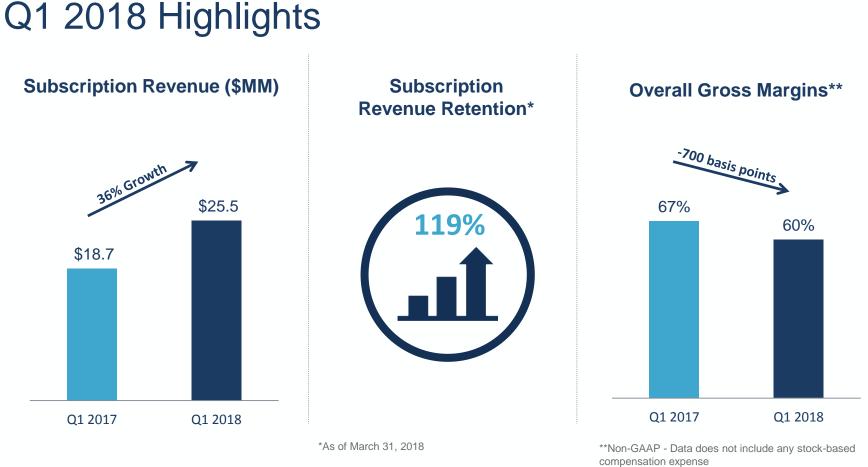
*Non-GAAP - Data does not include any stock-based compensation expense



60%

Q1

2018



Appian

Guidance*

| In \$ Millions except for EPS | Q2 2018 | FY 2018 |
|---------------------------------|--------------------|---------------------|
| Subscription Revenue | 25.8 – 26.0 | 107.6 - 108.6 |
| Subscription Revenue Growth Y/Y | 30% - 31% | 30% - 31% |
| Total Revenue | 50.2 - 50.4 | 202.0 - 205.0 |
| Total Revenue Growth Y/Y | 16% - 17% | 14% - 16% |
| Non-GAAP Loss from Operations | (10.5) – (10.1) | (38.9) – (36.9) |
| Non-GAAP Loss per Share | (0.18) – (0.17) ** | (0.64) - (0.61) *** |

*Guidance given on May 3, 2018. **Based on 61.4 million basic and diluted weighted average common shares outstanding for Q1 2018. ***Based on 61.6 million basic and diluted weighted average common shares outstanding for FY18.

Appendix

Balance Sheet

| \$ in thousands | As of March 31, 2018 (unaudited) | | As of December 31, 2017 | |
|--|---|----|-------------------------------|--|
| Assets | (unautiteu) | | | |
| Cash and cash equivalents | \$ 60,876 | \$ | 73,758 | |
| Accounts receivable, net of allowance of \$400 | 52,518 | | 55,315 | |
| Other current assets | 16,341 | | 16,149 | |
| Property and equipment, net | 3,359 | | 2,663 | |
| Deferred commissions, net of current portion | 11,931 | | 12,376 | |
| Other assets | 773 | | 791 | |
| Total assets | \$ 145,798 | \$ | 161,052 | |
| Liabilities and Stockholders' Equity | | | | |
| Deferred revenue, current | \$ 68,753 | \$ | 70,165 | |
| Other current liabilities | 20,123 | | 24,950 | |
| Deferred revenue, net of current portion | 17,055 | | 18,922 | |
| Other long-term liabilities | 1,239 | | 1,491 | |
| Total liabilities | 107,170 | | 115,528 | |
| Stockholders' equity | | | | |
| Common Stock | 6 | | 6 | |
| Additional paid-in capital | 144,490 | | 141,268 | |
| Accumulated other comprehensive (loss) income | (126) | | 439 | |
| Accumulated deficit | (105,742) | | (96,189) | |
| Total stockholders' equity | 38,628 | | 45,524 | |
| Total liabilitiesand stockholders' equity | \$ 145,798 | \$ | 161,052 | |



Income Statement

| | Three Months Ended March 31, | | | | |
|---|------------------------------|---|----|------------|--|
| \$ in thousands, except for shares | | 2018 | | 2017 | |
| Revenue: | (unaudited) | | | | |
| Subscriptions, software and support | \$ | 26,952 | \$ | 21,444 | |
| Professional services | Ŷ | 20,932 | φ | 16.885 | |
| Total revenue | | 51,696 | | 38,329 | |
| Cost of revenue: | | 51,090 | | 36,329 | |
| Subscriptions, software and support | | 2.628 | | 2.062 | |
| Professional services | | 18,421 | | 10,628 | |
| Total cost of revenue | | 21,049 | | 12,690 | |
| Gross profit | | 30,647 | | 25,639 | |
| Operating expenses: | | 50,047 | | 25,059 | |
| Sales and marketing | | 22,964 | | 17,003 | |
| Research and development | | 9,870 | | 7,300 | |
| General and administrative | | 8,060 | | 4,849 | |
| Total operating expenses | | 40,894 | | 29,152 | |
| Operating loss | | (10,247) | | (3,513) | |
| Other (income) expense: | | (10,2+7) | | (3,313) | |
| Other (income), net | | (918) | | (499) | |
| Interest expense | | 13 | | 256 | |
| Total other (income) | | (905) | | (243) | |
| Net loss before income taxes | | (9,342) | | (3,270) | |
| Income tax expense | | 211 | | 125 | |
| Net loss | | (9,553) | | (3,395) | |
| Accretion of dividends on convertible preferred stock | | (),000) | | 214 | |
| Net loss attributable to common stockholders | \$ | (9,553) | \$ | (3,609) | |
| Net loss per share attributable to common stockholders: | - | (,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | - | (2,2,2,7) | |
| Basic and diluted | \$ | (0.16) | \$ | (0.10) | |
| Weighted average common shares outstanding: | Ψ | (0.10) | Ψ | (0.10) | |
| Basic and diluted | | 60,850,521 | | 34,274,718 | |
| Duoro una anaton | | 00,000,021 | | 54,274,710 | |



Appian Corporation Reconciliation of Non-GAAP Measures (unaudited)

The following table presents a reconciliation of GAAP net loss to non-GAAP net loss for each of the periods indicated:

| | Three Months Ended March 31, | | | larch 31, |
|---|------------------------------|-----------|----------|------------|
| \$ in thousands, except for shares | 2018 | | 2017 | |
| Reconciliation of non-GAAP net loss: | | | | |
| GAAP net loss | \$ | (9,553) | \$ | (3,395) |
| Add back: | | | | |
| Stock-based compensation expense | | 2,240 | | |
| Non-GAAP net loss | \$ | (7,313) | \$ | (3,395) |
| | . | | . | |
| GAAP net loss per share attributable to common stockholders, basic and diluted | \$ | (0.16) | \$ | (0.10) |
| Non-GAAP weighted average shares used to compute net loss per share attributable to | | | | |
| common stockholders, basic and diluted | 6 | 0,850,521 | | 52,437,876 |
| Non-GAAP net loss per share, basic and diluted | \$ | (0.12) | \$ | (0.06) |



The following table presents a reconciliation of GAAP operating loss to non-GAAP operating loss for each of the periods indicated (unaudited):

| | Three Months Ended March 31, | | | |
|--|------------------------------|----------|------|---------|
| \$ in thousands, except for shares | 2018 | | 2017 | |
| Reconciliation of non-GAAP operating loss: | | | | |
| GAAP operating loss | \$ | (10,247) | \$ | (3,513) |
| Add back: | | | | |
| Stock-based compensation expense | | 2,240 | | |
| Non-GAAP operating loss | \$ | (8,007) | \$ | (3,513) |

The following table presents a detail of the stock-based compensation expense for each of the periods indicated (unaudited):

| | Three Months Ended March 31 | | | ch 31, | |
|--|-----------------------------|-------|------|--------|--|
| \$ in thousands | 2018 | | 2017 | | |
| Cost of revenue: | | | | | |
| Subscriptions, software and support | \$ | 110 | \$ | — | |
| Professional services | | 220 | | | |
| Operating Expenses | | | | | |
| Sales and marketing | | 507 | | _ | |
| Research and development | | 391 | | — | |
| General and administrative | | 1,012 | | _ | |
| Total stock-based compensation expense | \$ | 2,240 | \$ | | |



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