
**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549**

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): August 1, 2024

Appian Corporation

(Exact name of Registrant as Specified in Its Charter)

Delaware
(State or Other Jurisdiction
of Incorporation)

001-38098
(Commission File Number)

54-1956084
(I.R.S. Employer
Identification No.)

7950 Jones Branch Drive
McLean, VA
(Address of principal executive offices)

22102
(Zip Code)

Registrant's Telephone Number, Including Area Code: (703) 442-8844

Not Applicable
(Former Name or Former Address, if Changed Since Last Report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instructions A.2. below):

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Exchange Act:

| <u>Title of each class</u> | <u>Trading symbol</u> | <u>Name of each exchange on which registered</u> |
|----------------------------|-----------------------|--|
| Class A Common Stock | APPN | The Nasdaq Stock Market LLC |

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§ 230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§ 240.12b-2 of this chapter).

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.02 Results of Operations and Financial Condition.

On August 1, 2024, Appian Corporation (the "Company") issued a press release announcing its financial results for the second quarter ended June 30, 2024, as well as information regarding a conference call to discuss these financial results and the Company's recent business highlights and financial outlook. The Company's press release is furnished as Exhibit 99.1 to this Current Report on Form 8-K.

The information included in Item 2.02 of this Current Report on Form 8-K and Exhibit 99.1 attached hereto shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that section, nor shall it be deemed incorporated by reference in any filing under the Securities Act of 1933, as amended, or the Exchange Act, regardless of any general incorporation language in such filing.

Item 9.01 Financial Statements and Exhibits.

| Exhibit Number | Description |
|----------------|---|
| 99.1 | Press release dated August 1, 2024 |
| 104 | Cover Page Interactive Data File (embedded within the Inline XBRL document) |

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Appian Corporation

Date: August 1, 2024

By:

/s/ Mark Matheos

Mark Matheos
Chief Financial Officer



Appian Announces Second Quarter 2024 Financial Results

Second quarter cloud subscription revenue increased 19% year-over-year to \$88.4 million

McLean, VA – August 1, 2024 – Appian (Nasdaq: APPN) today announced financial results for the second quarter ended June 30, 2024.

“Due to enhanced functionality launched this quarter, Appian AI usage nearly doubled,” said Matt Calkins, CEO & Founder. “Looking ahead, we are accelerating our path to profitability. We now expect to achieve adjusted EBITDA breakeven for the full year 2024.”

Second Quarter 2024 Financial Highlights:

- **Revenue:** Cloud subscription revenue was \$88.4 million, up 19% compared to the second quarter of 2023. Total subscriptions revenue, which includes sales of our cloud subscriptions, on-premises term license subscriptions, and maintenance and support, increased 20% year-over-year to \$113.0 million. Professional services revenue was \$33.5 million, a decrease of 1% compared to the second quarter of 2023. Total revenue was \$146.5 million, up 15% compared to the second quarter of 2023. Cloud subscription revenue retention rate was 118% as of June 30, 2024.
- **Operating loss and non-GAAP operating loss:** GAAP operating loss was \$(39.2) million, compared to \$(40.7) million for the second quarter of 2023. Non-GAAP operating loss was \$(13.1) million, compared to \$(27.1) million for the second quarter of 2023.
- **Net loss and non-GAAP net loss:** GAAP net loss was \$(43.6) million, compared to \$(42.4) million for the second quarter of 2023. GAAP net loss per share was \$(0.60) for the second quarter of 2024, compared to \$(0.58) for the second quarter of 2023. Non-GAAP net loss was \$(19.1) million, compared to \$(28.5) million for the second quarter of 2023. Non-GAAP net loss per share was \$(0.26), compared to \$(0.39) net loss per share for the second quarter of 2023. GAAP and non-GAAP net loss for the second quarter of 2024 included \$0.2 million of foreign currency exchange losses. GAAP and non-GAAP net loss for the second quarter of 2023 included \$1.2 million of foreign currency exchange gains. We do not forecast foreign exchange rate movements.
- **Adjusted EBITDA:** Adjusted EBITDA loss was \$(10.5) million, compared to adjusted EBITDA loss of \$(24.7) million for the second quarter of 2023.
- **Balance sheet and cash flows:** As of June 30, 2024, Appian had total cash, cash equivalents, and investments of \$149.1 million. Net cash used by operating activities was \$(17.6) million for the three months ended June 30, 2024, compared to \$(11.9) million of net cash used by operating activities for the same period in 2023.

A reconciliation of GAAP to non-GAAP financial measures has been provided in the tables following the financial statements in this press release. An explanation of these measures is also included below under the heading “Non-GAAP Financial Measures.”

Recent Business Highlights:

- Appian Named a Leader in the 2024 Garner Magic Quadrant For Process Mining Platforms Report
- Appian and ReleasePoint Partner to Automate Life Insurance Underwriting
- Victorian Office of Public Prosecutions (OPP) to Accelerate Criminal Case Management with Appian
- Appian and PwC UK Announce Alliance to Unlock business Value and Drive Innovation in the Insurance Sector

Financial Outlook:

As of August 1, 2024, guidance for 2024 is as follows:

- **Third Quarter 2024 Guidance:**
 - Cloud subscription revenue is expected to be between \$89.0 million and \$91.0 million, representing year-over-year growth of 15% to 18%.
 - Total revenue is expected to be between \$149.0 million and \$153.0 million, representing a year-over-year increase of 9% to 12%.
 - Adjusted EBITDA is expected to be between breakeven and \$3.0 million.
 - Non-GAAP net loss per share is expected to be between \$(0.10) and \$(0.06), assuming weighted average common shares outstanding of 72.4 million.
- **Full Year 2024 Guidance:**
 - Cloud subscription revenue is expected to be between \$358.0 million and \$360.0 million, representing year-over-year growth of 18%.
 - Total revenue is expected to be between \$610.0 million and \$615.0 million, representing a year-over-year increase of 12% to 13%.
 - Adjusted EBITDA is expected to be between \$(3.0) million and \$3.0 million.
 - Non-GAAP net loss per share is expected to be between \$(0.61) and \$(0.52), assuming weighted average common shares outstanding of 72.6 million.

Conference Call Details:

Appian will host a conference call today, August 1, 2024, at 8:30 a.m. ET to discuss Appian's financial results for the second quarter ended June 30, 2024 and business outlook.

To access the call, navigate to the following link⁽¹⁾. Once registered, participants can dial in using their phone with a dial in and PIN, or they can choose the Call Me option for instant dial to their phone. The live webcast of the conference call can also be accessed on the Investor Relations page of our website at <http://investors.appian.com>.

About Appian

Appian is a software company that automates business processes. The Appian AI Process Platform includes everything you need to design, automate, and optimize even the most complex processes, from start to finish. The world's most innovative organizations trust Appian to improve their workflows, unify data, and optimize operations—resulting in better growth and superior customer experiences. For more information, visit www.appian.com. [Nasdaq: APPN]

¹ <https://register.vevent.com/register/BI1cb1198e099247ce9ec1e7337177a690>

Non-GAAP Financial Measures

To supplement its consolidated financial statements, which are prepared and presented in accordance with GAAP, Appian provides investors with certain non-GAAP financial performance measures. Appian uses these non-GAAP financial performance measures for financial and operational decision-making and as a means to evaluate period-to-period comparisons. Appian's management believes these non-GAAP financial measures provide meaningful supplemental information regarding Appian's performance by excluding certain expenses that may not be indicative of our recurring core business operating results. Appian believes both management and investors benefit from referring to these non-GAAP financial measures in assessing Appian's performance and when planning, forecasting, and analyzing future periods. These non-GAAP financial measures also facilitate management's internal comparisons to historical performance as well as comparisons to competitors' operating results. Appian believes these non-GAAP financial measures are useful to investors both because (1) they allow for greater transparency with respect to measures used by management in its financial and operational decision-making and (2) they are used by Appian's institutional investors and the analyst community to help them analyze the health of Appian's business.

The non-GAAP financial performance measures include the following: non-GAAP subscriptions cost of revenue, non-GAAP professional services cost of revenue, non-GAAP total cost of revenue, non-GAAP total operating expense, non-GAAP operating loss, non-GAAP income tax (benefit) expense, non-GAAP net loss, and non-GAAP net loss per share, basic and diluted. These non-GAAP financial performance measures exclude the effect of stock-based compensation expense, certain non-ordinary litigation-related expenses consisting of legal and other professional fees associated with the Pegasystems cases (net of insurance reimbursements), or Litigation Expense, amortization of the judgement preservation insurance policy, or JPI Amortization, severance costs related to involuntary reductions in our workforce, or Severance Costs, and lease impairment charges related to actions taken reduce the footprint of our leased office spaces, or Lease Impairment Charges. While some of these items may be recurring in nature and should not be disregarded in the evaluation of our earnings performance, it is useful to exclude such items when analyzing current results and trends compared to other periods as these items can vary significantly from period to period depending on specific underlying transactions or events that may occur. Therefore, while we may incur or recognize these types of expenses in the future, we believe removing these items for purposes of calculating our non-GAAP financial measures provides investors with a more focused presentation of our ongoing operating performance.

Appian also discusses adjusted EBITDA, a non-GAAP financial performance measure it believes offers a useful view of the overall operation of its businesses. The company defines adjusted EBITDA as net loss before (1) other (income) expense, net, (2) interest expense, (3) income tax (benefit) expense, (4) depreciation expense and amortization of intangible assets, (5) stock-based compensation expense, (6) Litigation Expense, (7) JPI Amortization, (8) Severance Costs, and (9) Lease Impairment Charges. The most directly comparable GAAP financial measure to adjusted EBITDA is net loss. Users should consider the limitations of using adjusted EBITDA, including the fact this measure does not provide a complete measure of our operating performance. Adjusted EBITDA is not intended to purport to be an alternative to net loss as a measure of operating performance or to cash flows from operating activities as a measure of liquidity.

The presentation of these non-GAAP financial measures is not intended to be considered in isolation from, as a substitute for, or superior to the financial information prepared and presented in accordance with GAAP, and Appian's non-GAAP measures may be different from non-GAAP measures used by other companies. For more information on these non-GAAP financial measures, see the reconciliation of these non-GAAP financial measures to their nearest comparable GAAP measures at the end of this press release. Appian provides guidance ranges for non-GAAP net loss per share and adjusted EBITDA; however, we are not able to reconcile these amounts to their comparable GAAP financial measures without unreasonable efforts because certain information necessary to calculate such measures on a GAAP basis is unavailable, subject to high variability, dependent on future events outside of our control, and cannot be predicted. In addition, Appian believes such reconciliations could imply a degree of precision that might be confusing or misleading to investors. The actual effect of the reconciling items that Appian may exclude from these non-GAAP expense numbers, when determined, may be significant to the calculation of the comparable GAAP measures.

Forward-Looking Statements

This press release includes forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. All statements contained in this press release other than statements of historical facts, including statements regarding Appian's future financial and business performance for the third quarter and full year 2024, future investment by Appian in its go-to-market initiatives, increased demand for the Appian AI-Powered Process platform, market opportunity and plans and objectives for future operations, including Appian's ability to drive continued subscriptions revenue and total revenue growth, are forward-looking statements. The words "anticipate," "believe," "continue," "estimate," "expect," "intend," "may," "will," "plan," and similar expressions are intended to identify forward-looking statements. Appian has based these forward-looking statements on its current expectations and projections about future events and financial trends that Appian believes may affect its financial condition, results of operations, business strategy, short-term and long-term business operations and objectives, and financial needs. These forward-looking statements are subject to a number of risks and uncertainties, including the risks and uncertainties associated with Appian's ability to grow its business and manage its growth, Appian's ability to sustain its revenue growth rate, continued market acceptance of Appian's AI-Powered Process platform and adoption of low-code solutions to drive digital transformation, the fluctuation of Appian's operating results due to the length and variability of its sales cycle, competition in the markets in which Appian operates, AI being a disruptive set of technologies that may affect the markets for Appian's software dramatically and in unpredictable ways, risks and uncertainties associated with the composition and concentration of Appian's customer base and their demand for its platform and satisfaction with the services provided by Appian, Appian's ability to operate in compliance with applicable laws and regulations, Appian's strategic relationships with third parties, and additional risks and uncertainties set forth in the "Risk Factors" section of Appian's most recent annual report on Form 10-K, quarterly reports on Form 10-Q, and other filings with the Securities and Exchange Commission. Moreover, Appian operates in a very competitive and rapidly changing environment. New risks emerge from time to time. It is not possible for Appian's management to predict all risks nor can Appian assess the impact of all factors on its business or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in any forward-looking statements Appian may make. In light of these risks, uncertainties, and assumptions, Appian cannot guarantee future results, levels of activity, performance, achievements, or events and circumstances reflected in the forward-looking statements will occur. Appian is under no duty to update any of these forward-looking statements after the date of this press release to conform these statements to actual results or revised expectations, except as required by law.

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APPIAN CORPORATION
CONSOLIDATED BALANCE SHEETS
(in thousands, except par value and share data)

| | As of | |
|--|--------------------|-------------------|
| | June 30, 2024 | December 31, 2023 |
| | <i>(unaudited)</i> | |
| Assets | | |
| Current assets | | |
| Cash and cash equivalents | \$ 120,787 | \$ 149,351 |
| Short-term investments and marketable securities | 28,345 | 9,653 |
| Accounts receivable, net of allowances of \$2,652 and \$2,606, respectively | 131,693 | 171,561 |
| Deferred commissions, current | 34,899 | 34,261 |
| Prepaid expenses and other current assets | 48,261 | 49,529 |
| Total current assets | 363,985 | 414,355 |
| Property and equipment, net of accumulated depreciation of \$29,011 and \$25,141, respectively | 40,841 | 42,682 |
| Goodwill | 26,305 | 27,106 |
| Intangible assets, net of accumulated amortization of \$4,763 and \$4,152, respectively | 3,040 | 3,889 |
| Right-of-use assets for operating leases | 32,848 | 39,975 |
| Deferred commissions, net of current portion | 56,231 | 59,764 |
| Deferred tax assets | 4,368 | 3,453 |
| Other assets | 26,963 | 36,279 |
| Total assets | \$ 554,581 | \$ 627,503 |
| Liabilities and Stockholders' (Deficit) Equity | | |
| Current liabilities | | |
| Accounts payable | \$ 5,739 | \$ 6,174 |
| Accrued expenses | 13,797 | 11,046 |
| Accrued compensation and related benefits | 33,843 | 38,003 |
| Deferred revenue | 218,233 | 235,992 |
| Debt | 8,348 | 66,368 |
| Operating lease liabilities | 12,323 | 11,698 |
| Other current liabilities | 1,405 | 1,891 |
| Total current liabilities | 293,688 | 371,172 |
| Long-term debt | 245,625 | 140,221 |
| Non-current operating lease liabilities | 55,796 | 59,067 |
| Deferred revenue, non-current | 4,695 | 4,700 |
| Deferred tax liabilities | — | 2 |
| Other non-current liabilities | 435 | — |
| Total liabilities | 600,239 | 575,162 |
| Stockholders' (deficit) equity | | |
| Class A common stock—par value \$0.0001; 500,000,000 shares authorized as of June 30, 2024 and December 31, 2023 and 42,359,967 and 42,169,970 shares issued of June 30, 2024 and December 31, 2023, respectively | 4 | 4 |
| Class B common stock—par value \$0.0001; 100,000,000 shares authorized as of June 30, 2024 and December 31, 2023 and 31,196,796 and 31,196,796 shares issued as of June 30, 2024 and December 31, 2023, respectively | 3 | 3 |
| Additional paid-in capital | 608,528 | 595,781 |
| Accumulated other comprehensive loss | (11,812) | (23,555) |
| Accumulated deficit | (596,407) | (519,892) |
| Treasury stock at cost, 1,213,686 shares as of June 30, 2024 | (45,974) | — |
| Total stockholders' (deficit) equity | (45,658) | 52,341 |
| Total liabilities and stockholders' (deficit) equity | \$ 554,581 | \$ 627,503 |

APPIAN CORPORATION
CONSOLIDATED STATEMENTS OF OPERATIONS
(in thousands, except per share data)

| | Three Months Ended June 30, | | Six Months Ended June 30, | |
|---|-----------------------------|--------------------|---------------------------|--------------------|
| | 2024 | 2023 | 2024 | 2023 |
| | <i>(unaudited)</i> | | | |
| Revenue | | | | |
| Subscriptions | \$ 112,974 | \$ 93,794 | \$ 230,668 | \$ 192,751 |
| Professional services | 33,476 | 33,921 | 65,617 | 70,199 |
| Total revenue | 146,450 | 127,715 | 296,285 | 262,950 |
| Cost of revenue | | | | |
| Subscriptions | 13,262 | 10,779 | 25,532 | 21,227 |
| Professional services | 26,151 | 26,066 | 51,878 | 51,711 |
| Total cost of revenue | 39,413 | 36,845 | 77,410 | 72,938 |
| Gross profit | 107,037 | 90,870 | 218,875 | 190,012 |
| Operating expenses | | | | |
| Sales and marketing | 66,592 | 62,581 | 124,748 | 125,671 |
| Research and development | 39,446 | 39,743 | 79,217 | 81,367 |
| General and administrative | 40,193 | 29,208 | 73,639 | 58,902 |
| Total operating expenses | 146,231 | 131,532 | 277,604 | 265,940 |
| Operating loss | (39,194) | (40,662) | (58,729) | (75,928) |
| Other non-operating expense | | | | |
| Other (income) expense, net | (1,545) | (3,886) | 6,662 | (6,576) |
| Interest expense | 6,107 | 4,755 | 11,753 | 7,873 |
| Total other non-operating expense | 4,562 | 869 | 18,415 | 1,297 |
| Loss before income taxes | (43,756) | (41,531) | (77,144) | (77,225) |
| Income tax (benefit) expense | (164) | 824 | (629) | 1,959 |
| Net loss | \$ (43,592) | \$ (42,355) | \$ (76,515) | \$ (79,184) |
| Net loss per share: | | | | |
| Basic and diluted | \$ (0.60) | \$ (0.58) | \$ (1.05) | \$ (1.09) |
| Weighted average common shares outstanding: | | | | |
| Basic and diluted | 72,300 | 73,041 | 72,800 | 72,956 |

APPIAN CORPORATION
STOCK-BASED COMPENSATION EXPENSE
(in thousands)

| | Three Months Ended June 30, | | Six Months Ended June 30, | |
|--|-----------------------------|-----------|---------------------------|-----------|
| | 2024 | 2023 | 2024 | 2023 |
| | <i>(unaudited)</i> | | | |
| Cost of revenue | | | | |
| Subscriptions | \$ 217 | \$ 230 | \$ 430 | \$ 502 |
| Professional services | 1,461 | 1,472 | 3,039 | 3,063 |
| Operating expenses | | | | |
| Sales and marketing | 1,997 | 2,772 | 4,524 | 5,217 |
| Research and development | 2,919 | 2,910 | 5,920 | 6,536 |
| General and administrative | 3,306 | 3,764 | 6,593 | 6,886 |
| Total stock-based compensation expense | \$ 9,900 | \$ 11,148 | \$ 20,506 | \$ 22,204 |

APPIAN CORPORATION
CONSOLIDATED STATEMENTS OF CASH FLOWS
(unaudited, in thousands)

| | Six Months Ended June 30, | |
|---|---------------------------|-------------------|
| | 2024 | 2023 |
| Cash flows from operating activities | | |
| Net loss | \$ (76,515) | \$ (79,184) |
| Adjustments to reconcile net loss to net cash provided by (used by) operating activities | | |
| Stock-based compensation | 20,506 | 22,204 |
| Depreciation expense and amortization of intangible assets | 4,941 | 4,705 |
| Lease impairment charges | 5,462 | — |
| Bad debt expense | 253 | 419 |
| Amortization of debt issuance costs | 290 | 223 |
| Benefit for deferred income taxes | (982) | (518) |
| Foreign currency transaction losses, net | 12,787 | — |
| Changes in assets and liabilities | | |
| Accounts receivable | 37,114 | 28,663 |
| Prepaid expenses and other assets | 10,524 | (4,924) |
| Deferred commissions | 2,897 | 123 |
| Accounts payable and accrued expenses | 2,882 | 719 |
| Accrued compensation and related benefits | (3,808) | (6,240) |
| Other current and non-current liabilities | 121 | 1,066 |
| Deferred revenue | (14,267) | (6,574) |
| Operating lease assets and liabilities | (954) | 2,116 |
| Net cash provided by (used by) operating activities | <u>1,251</u> | <u>(37,202)</u> |
| Cash flows from investing activities | | |
| Proceeds from maturities of investments | 9,657 | 35,876 |
| Payments for investments | (28,354) | (53,443) |
| Purchases of property and equipment | (2,932) | (7,805) |
| Net cash used by investing activities | <u>(21,629)</u> | <u>(25,372)</u> |
| Cash flows from financing activities | | |
| Proceeds from borrowings | 50,000 | 92,000 |
| Payments for debt issuance costs | (463) | (411) |
| Debt repayments | (2,500) | (1,687) |
| Repurchase of common stock | (50,019) | — |
| Payments for employee taxes related to the net share settlement of equity awards | (4,221) | (4,775) |
| Proceeds from exercise of common stock options | 508 | 559 |
| Net cash (used by) provided by financing activities | <u>(6,695)</u> | <u>85,686</u> |
| Effect of foreign exchange rate changes on cash, cash equivalents, and restricted cash | <u>(1,491)</u> | <u>309</u> |
| Net (decrease) increase in cash, cash equivalents, and restricted cash | <u>(28,564)</u> | <u>23,421</u> |
| Cash, cash equivalents, and restricted cash at beginning of period | <u>\$ 149,351</u> | <u>\$ 150,381</u> |
| Cash, cash equivalents, and restricted cash at end of period | <u>\$ 120,787</u> | <u>\$ 173,802</u> |
| Supplemental disclosure of cash flow information | | |
| Cash paid for interest | \$ 11,168 | \$ 2,731 |
| Cash paid for income taxes | \$ 1,436 | \$ 1,472 |
| Supplemental disclosure of non-cash investing and financing activities | | |
| Accrued capital expenditures | \$ 182 | \$ 392 |

APPIAN CORPORATION
RECONCILIATION OF GAAP MEASURES TO NON-GAAP MEASURES
(unaudited, in thousands, except per share data)

| | GAAP Measure | Stock-Based Compensation | Litigation Expense | JPI Amortization | Severance Costs | Lease Impairment Charges | Non-GAAP Measure |
|--|--------------|--------------------------|--------------------|------------------|-----------------|--------------------------|------------------|
| Three Months Ended June 30, 2024 | | | | | | | |
| Subscriptions cost of revenue | \$ 13,262 | \$ (217) | \$ — | \$ — | \$ — | \$ — | \$ 13,045 |
| Professional services cost of revenue | 26,151 | (1,461) | — | — | (1,398) | — | 23,292 |
| Total cost of revenue | 39,413 | (1,678) | — | — | (1,398) | — | 36,337 |
| Total operating expense | 146,231 | (8,222) | (721) | (4,504) | (4,136) | (5,462) | 123,186 |
| Operating loss | (39,194) | 9,900 | 721 | 4,504 | 5,534 | 5,462 | (13,073) |
| Income tax (benefit) expense | (164) | 537 | — | — | 1,096 | — | 1,469 |
| Net loss | (43,592) | 9,363 | 721 | 4,504 | 4,438 | 5,462 | (19,104) |
| Net loss per share, basic and diluted | \$ (0.60) | \$ 0.13 | \$ 0.01 | \$ 0.06 | \$ 0.06 | \$ 0.08 | \$ (0.26) |
| Six Months Ended June 30, 2024 | | | | | | | |
| Subscriptions cost of revenue | \$ 25,532 | \$ (430) | \$ — | \$ — | \$ — | \$ — | \$ 25,102 |
| Professional services cost of revenue | 51,878 | (3,039) | — | — | (1,398) | — | 47,441 |
| Total cost of revenue | 77,410 | (3,469) | — | — | (1,398) | — | 72,543 |
| Total operating expense | 277,604 | (17,037) | (1,463) | (9,008) | (4,136) | (5,462) | 240,498 |
| Operating loss | (58,729) | 20,506 | 1,463 | 9,008 | 5,534 | 5,462 | (16,756) |
| Income tax (benefit) expense | (629) | 1,141 | — | — | 1,096 | — | 1,608 |
| Net loss | (76,515) | 19,365 | 1,463 | 9,008 | 4,438 | 5,462 | (36,779) |
| Net loss per share, basic and diluted ^(a) | \$ (1.05) | \$ 0.27 | \$ 0.02 | \$ 0.12 | \$ 0.06 | \$ 0.08 | \$ (0.51) |

^(a) Per share amounts do not foot due to rounding.

| | GAAP Measure | Stock-Based Compensation | Litigation Expense | Severance Costs | Non-GAAP Measure |
|---|--------------|--------------------------|--------------------|-----------------|------------------|
| Three Months Ended June 30, 2023 | | | | | |
| Subscriptions cost of revenue | \$ 10,779 | \$ (230) | \$ — | \$ (19) | \$ 10,530 |
| Professional services cost of revenue | 26,066 | (1,472) | — | (35) | 24,559 |
| Total cost of revenue | 36,845 | (1,702) | — | (54) | 35,089 |
| Total operating expense | 131,532 | (9,446) | (347) | (2,041) | 119,698 |
| Operating loss | (40,662) | 11,148 | 347 | 2,095 | (27,072) |
| Income tax expense | 824 | 221 | 7 | 42 | 1,094 |
| Net loss | (42,355) | 11,369 | 354 | 2,137 | (28,495) |
| Net loss per share, basic and diluted | \$ (0.58) | \$ 0.16 | \$ — | \$ 0.03 | \$ (0.39) |

| | | | | | |
|--|-----------|----------|---------|---------|-----------|
| Six Months Ended June 30, 2023 | | | | | |
| Subscriptions cost of revenue | \$ 21,227 | \$ (502) | \$ — | \$ (30) | \$ 20,695 |
| Professional services cost of revenue | 51,711 | (3,063) | — | (158) | 48,490 |
| Total cost of revenue | 72,938 | (3,565) | — | (188) | 69,185 |
| Total operating expense | 265,940 | (18,639) | (2,189) | (6,111) | 239,001 |
| Operating loss | (75,928) | 22,204 | 2,189 | 6,299 | (45,236) |
| Income tax expense | 1,959 | 563 | 56 | 160 | 2,738 |
| Net loss | (79,184) | 22,767 | 2,245 | 6,459 | (47,713) |
| Net loss per share, basic and diluted ^(a) | \$ (1.09) | \$ 0.31 | \$ 0.03 | \$ 0.09 | \$ (0.65) |

^(a) Per share amounts do not foot due to rounding.

| | Three Months Ended June 30, | | Six Months Ended June 30, | |
|---|-----------------------------|-------------|---------------------------|-------------|
| | 2024 | 2023 | 2024 | 2023 |
| Reconciliation of adjusted EBITDA: | | | | |
| GAAP net loss | \$ (43,592) | \$ (42,355) | \$ (76,515) | \$ (79,184) |
| Other (income) expense, net | (1,545) | (3,886) | 6,662 | (6,576) |
| Interest expense | 6,107 | 4,755 | 11,753 | 7,873 |
| Income tax (benefit) expense | (164) | 824 | (629) | 1,959 |
| Depreciation expense and amortization of intangibles assets | 2,580 | 2,364 | 4,941 | 4,705 |
| Stock-based compensation expense | 9,900 | 11,148 | 20,506 | 22,204 |
| Litigation Expense | 721 | 347 | 1,463 | 2,189 |
| JPI Amortization | 4,504 | — | 9,008 | — |
| Severance Costs | 5,534 | 2,095 | 5,534 | 6,299 |
| Lease Impairment Charges | 5,462 | — | 5,462 | — |
| Adjusted EBITDA | \$ (10,493) | \$ (24,708) | \$ (11,815) | \$ (40,531) |