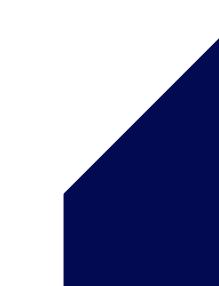


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Q4 2021 Earnings Call Presentation

Matt Calkins, Founder & CEO Mark Lynch, CFO



Disclaimer.

In this presentation, we may make statements related to our business that are forward-looking statements under federal securities laws and are made pursuant to the Safe Harbor provisions of the Private Securities Litigation Reform Act of 1995, including statements related to our financial results, trends and guidance for the first quarter and full year 2022, the impact of COVID-19 on our business and on the global economy, the benefits of our platform, industry and market trends, our go-to-market and growth strategy, our market opportunity and ability to expand our leadership position, our ability to maintain and upsell existing customers, and our ability to acquire new customers. The words "anticipate," "continue," "estimate," "expect," "intend," "will," and similar expressions are intended to identify forward-looking statements or similar indications of future expectations. These statements reflect our views only as of today and should not be reflected upon as representing our views as of any subsequent date. These statements are subject to a variety of risks and uncertainties that could cause actual results to differ materially from expectations.

For a discussion of the material risks and other important factors that could affect our actual results, please refer to those contained in our 2021 10-K filing and our other periodic filings with SEC. These documents are available in the "Investors" section of our website at www.appian.com.

Additionally, non-GAAP financial measures will be shared. Please refer to the tables in our earnings release and the Investors section of our website for a reconciliation of these measures to their most directly comparable GAAP financial measure.

Q4 2021 financial highlights.

Revenue

- Cloud subscription revenue was \$51.2 million in Q4 2021, representing growth of 39% over Q4 2020
- Subscriptions revenue was \$75.8 million in Q4 2021, representing growth of 35% over Q4 2020
- Total revenue was \$105.0 million in Q4 2021, representing growth of 29% over Q4 2020

Retention

• Cloud subscription revenue retention rate was 116% as of December 31, 2021

Gross Margins*

- Subscriptions gross margin was 90%
- Professional services gross margin was 32%
- Overall gross margin was 74%



Full year 2021 financial highlights.

Revenue

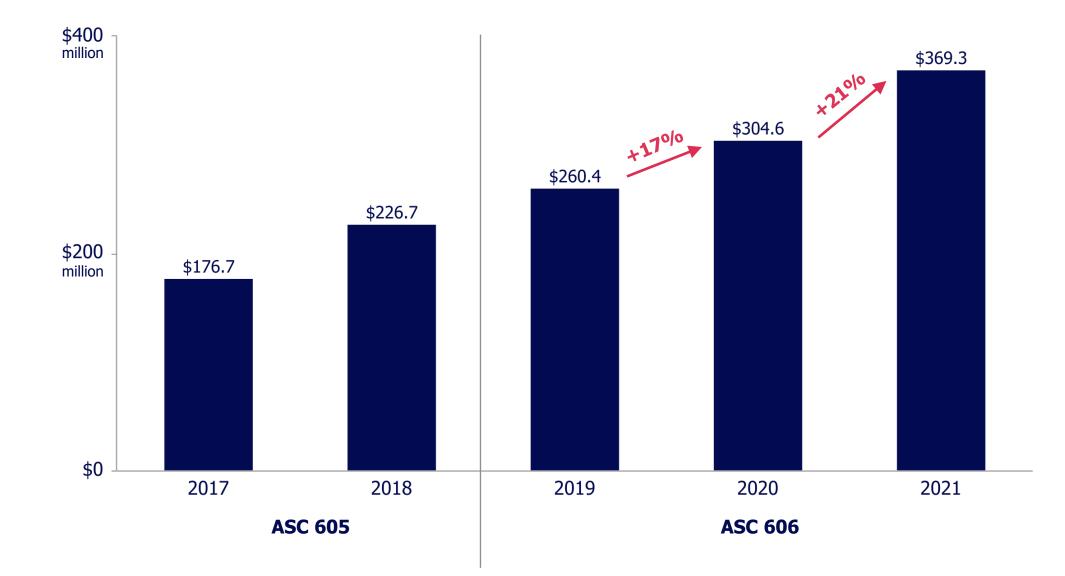
- Cloud subscription revenue was \$179.4 million in 2021, representing growth of 39% over 2020
- Subscriptions revenue was \$263.7 million in 2021, representing growth of 33% over 2020
- Total revenue was \$369.3 million in 2021, representing growth of 21% over 2020

Gross Margins*

- Subscriptions gross margin was 90%
- Professional services gross margin was 30%
- Overall gross margin was 73%

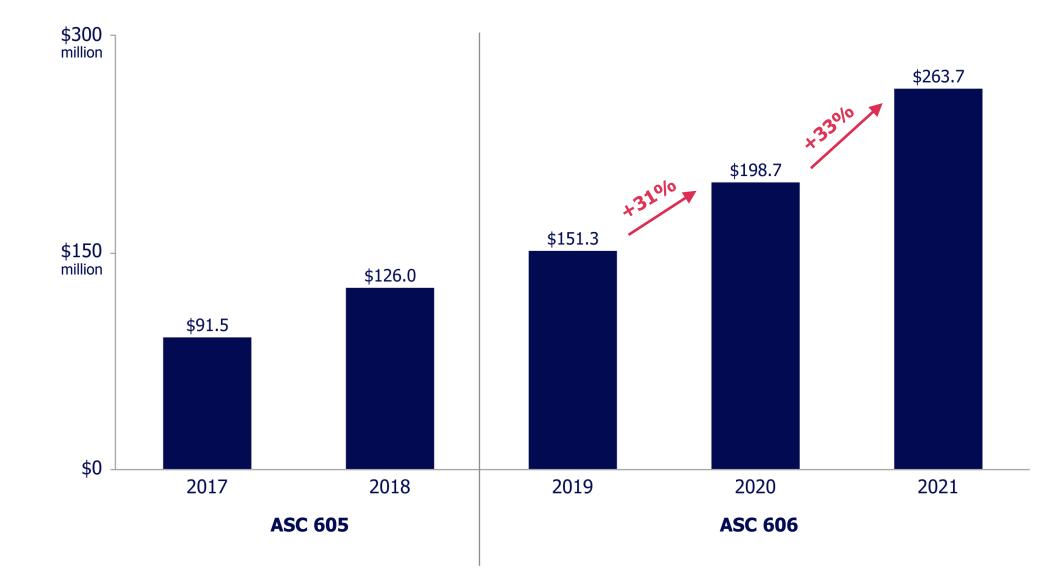


Total revenue.



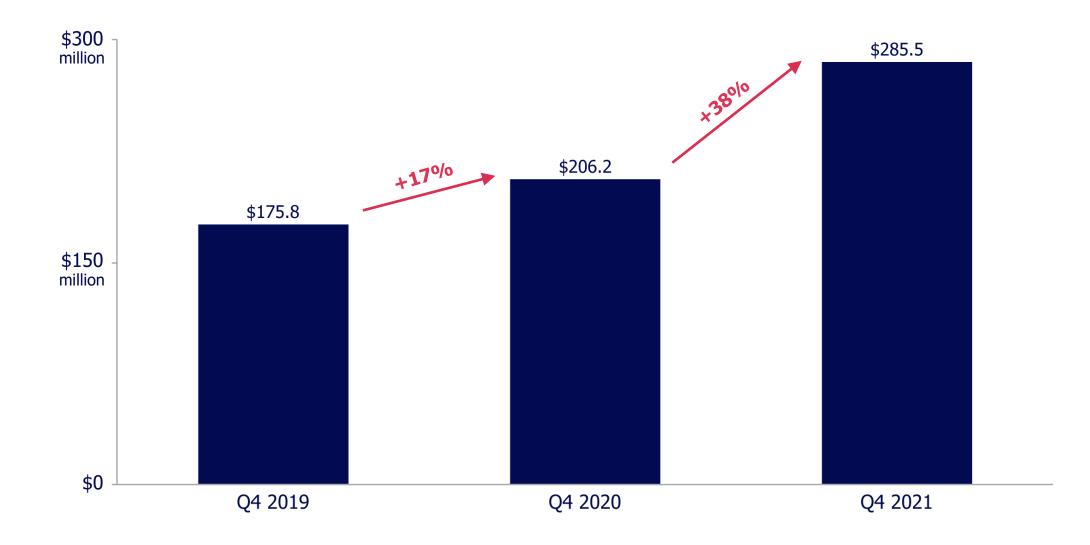


Subscriptions revenue.



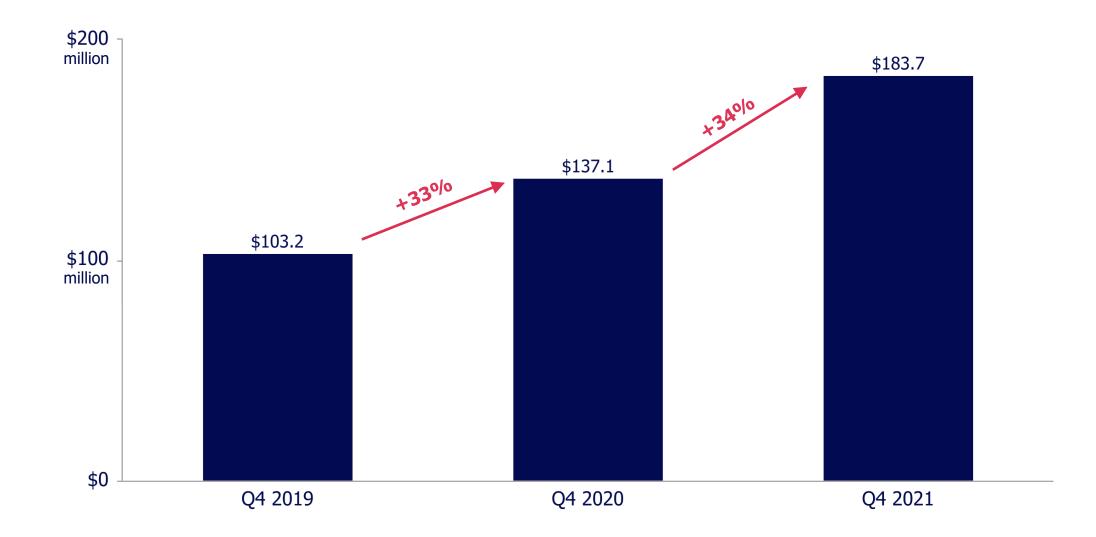
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Total RPO.





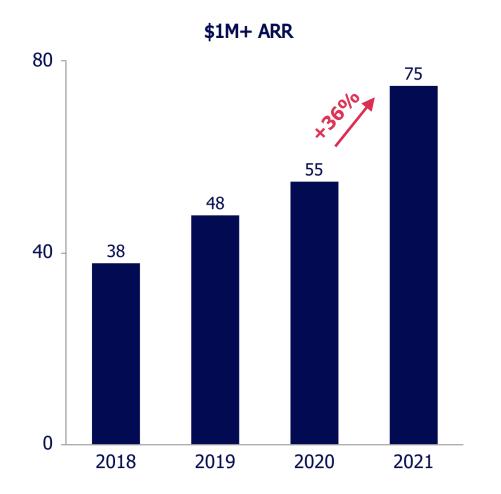
Current Subscriptions RPO.

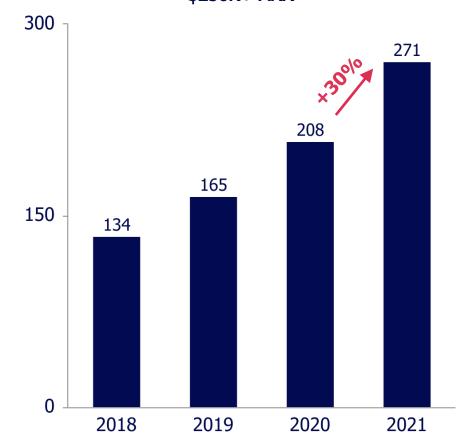




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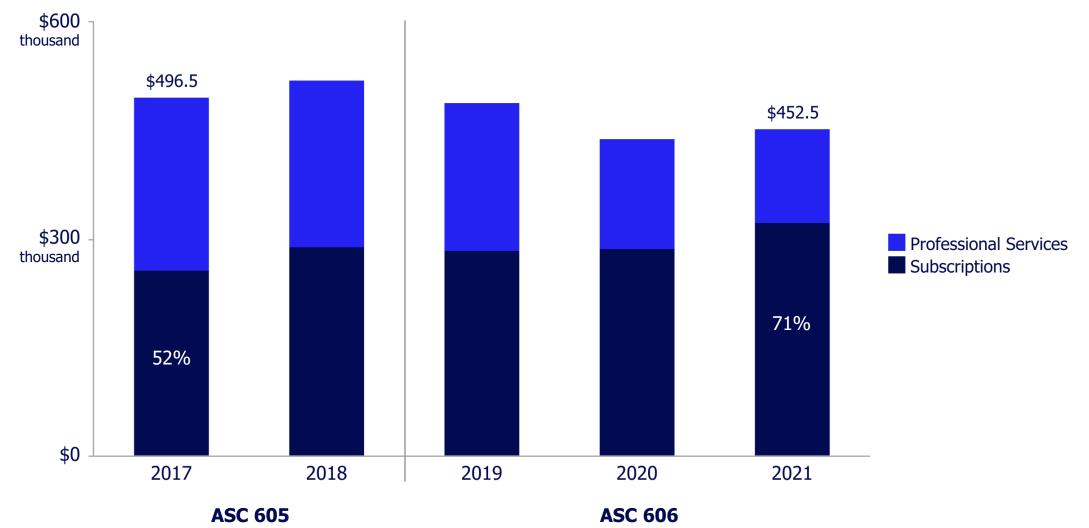
Number of big customers.





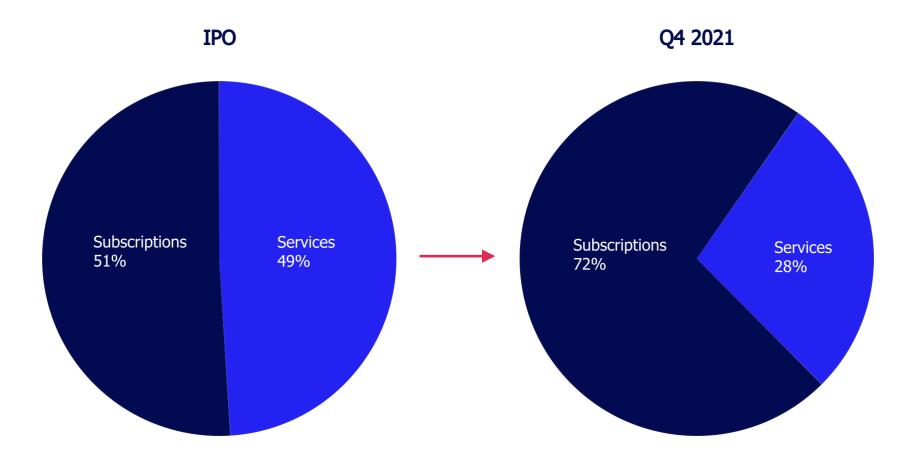
\$250K+ ARR

Revenue per customer.



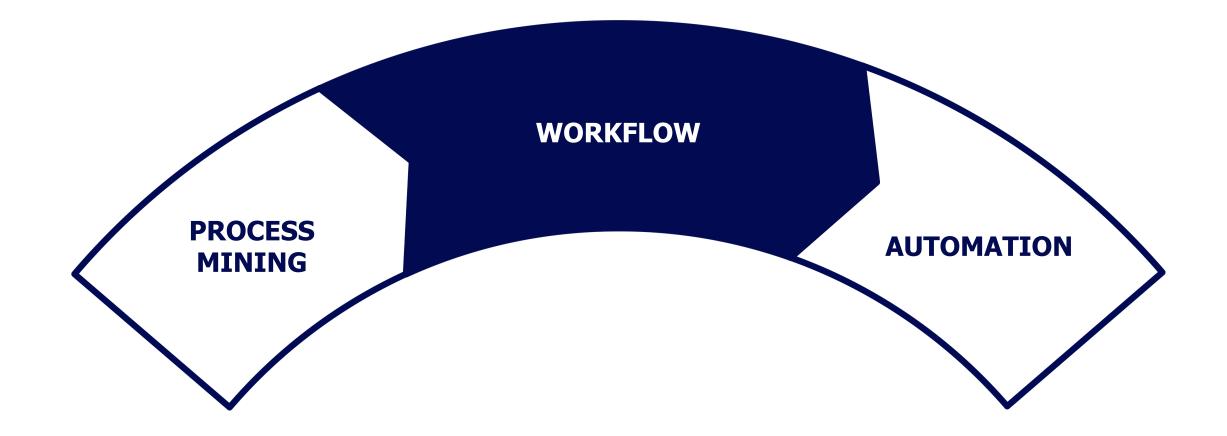


Subscriptions vs. Professional Services revenue.



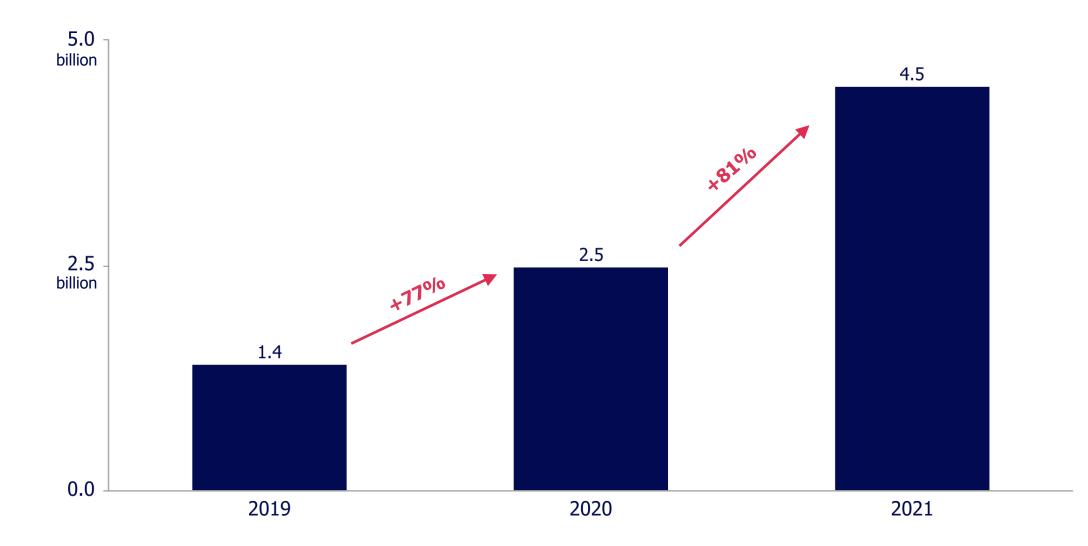


Our Low-code Platform.



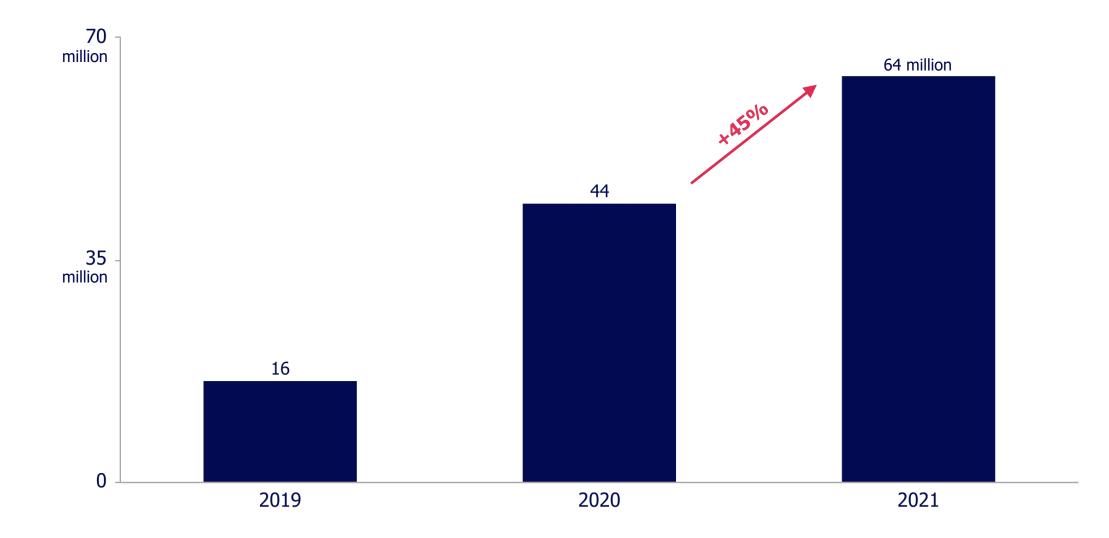


Number of workflows.





Number of logins.



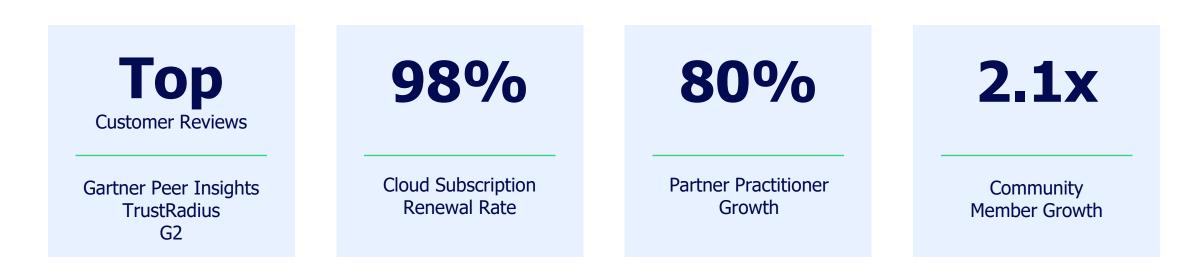


Elite Support participation.





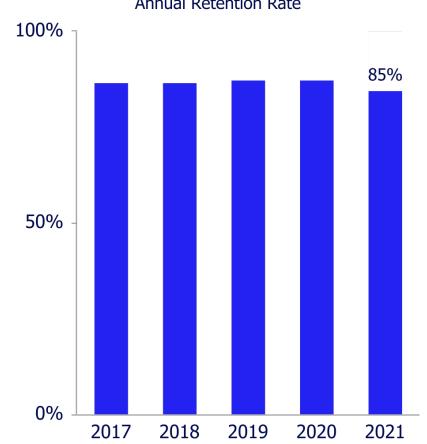
Happy customers and growing ecosystem in 2021.





Happy employees.

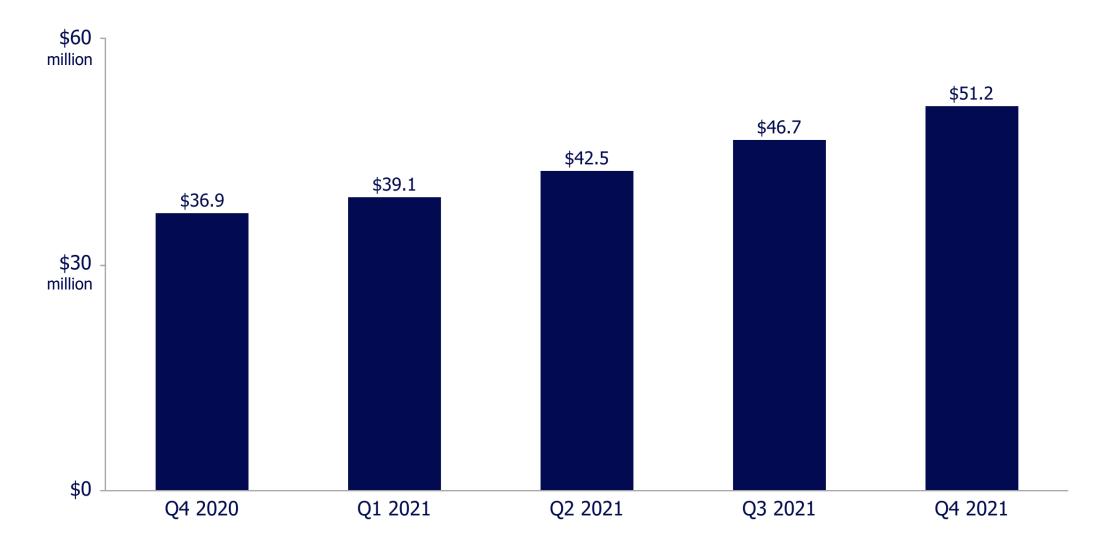




Annual Retention Rate

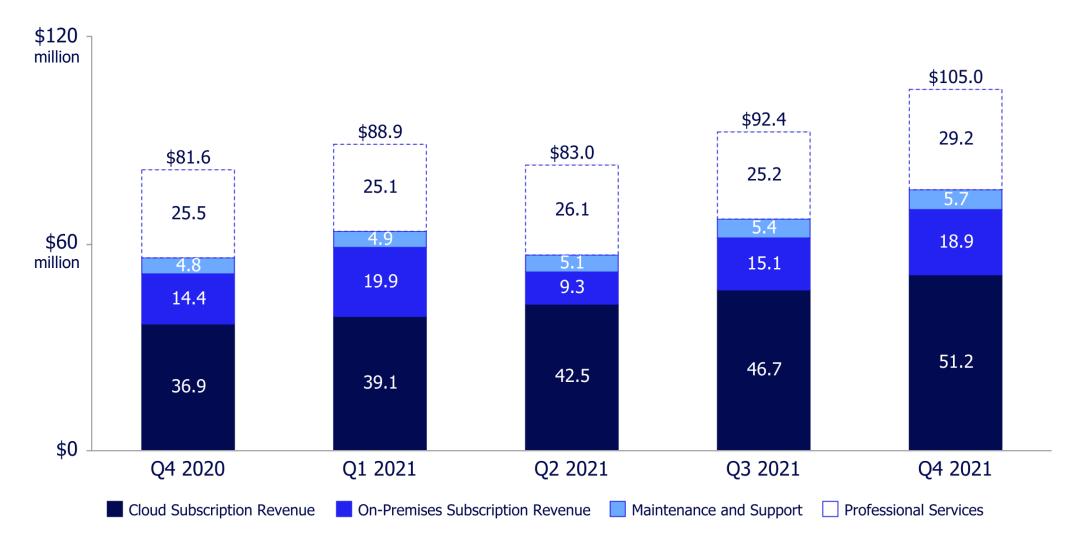


Cloud subscription revenue.





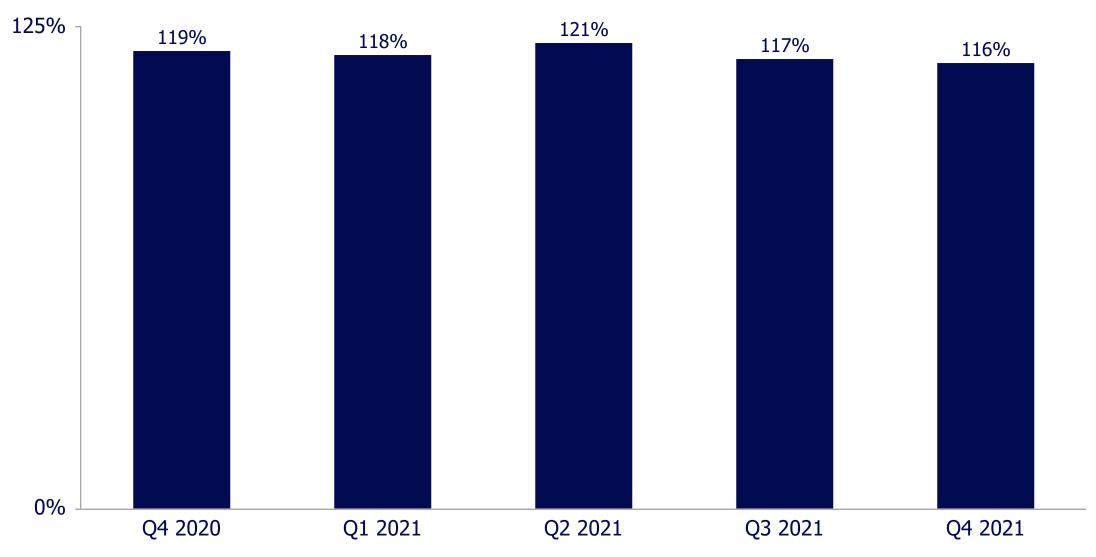
Total revenue - past 5 quarters.*



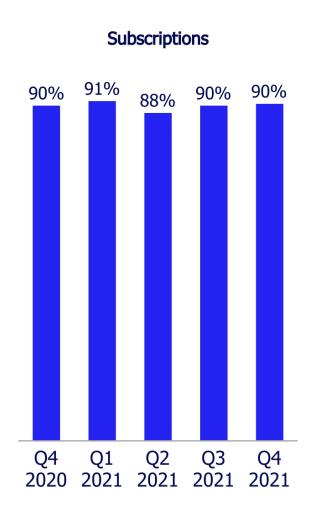
*Total revenue may not foot due to rounding

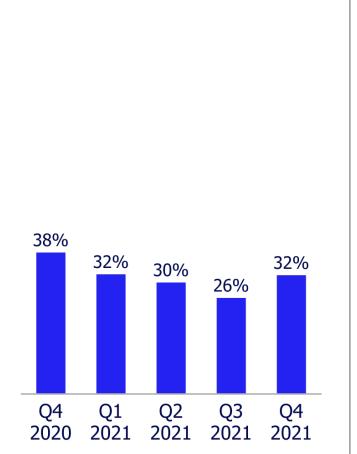


Cloud subscription revenue retention.

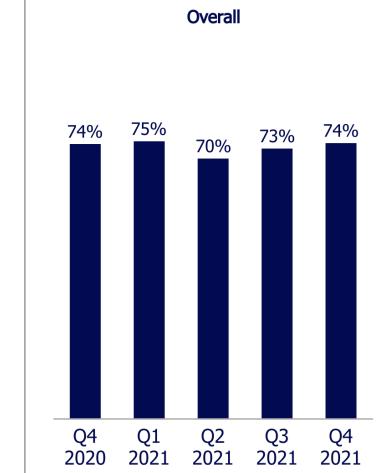






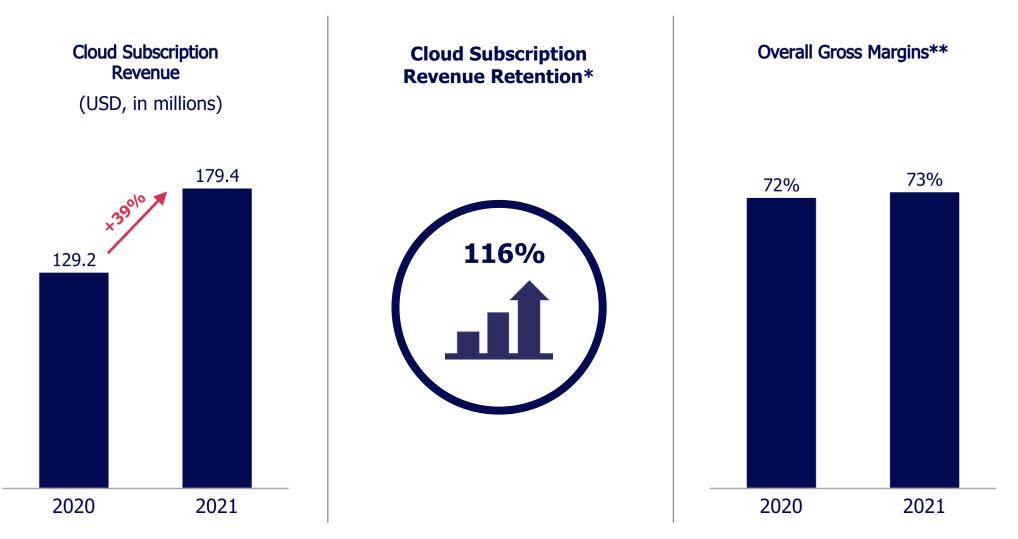


Professional Services





Full year 2021 highlights.







Given on February 17, 2022

(in millions, except for EPS)	Q1 2022			Full	2022	
Cloud Subscription Revenue	\$52.1	-	\$52.6	\$234.0	_	\$236.0
Cloud Subscription Revenue Growth YoY	33%	-	35%	30%	_	32%
Total Revenue	\$106.0	_	\$108.0	\$444.0	_	\$446.0
Total Revenue Increase YoY	19%	_	22%	20%	_	21%
Adjusted EBITDA Loss	\$(9.0)	_	\$(7.0)	\$(53.0)	_	\$(51.0)
Non-GAAP Loss per Share*	\$(0.15)	_	\$(0.12)	\$(0.83)	_	\$(0.80)



Appendix



Balance sheet.

	As of						
\$ in thousands		nber 31, 2021	December 31, 2020				
Assets							
Cash and cash equivalents	\$	100,796	\$ 112,462				
Short-term investments and marketable securities		55,179	109,826				
Accounts receivable, net of allowance of \$1,400 as of each of December 31, 2021 and December 31, 2020		130,049	97,278				
Deferred commissions, current		24,668	17,899				
Prepaid expenses and other current assets		26,781	27,955				
Restricted cash, current		791	_				
Property and equipment, net		36,913	35,404				
Long-term investments		12,044	36,120				
Goodwill		27,795	4,862				
Intangible assets, net of accumulated amortization of \$1,260 and \$429 as of December 31, 2021 and December 31, 2020, respectively.		7,144	1,744				
Operating right-of-use assets		27,897	30,659				
Deferred commissions, net of current portion		49,017	34,198				
Restricted cash, net of current portion		2,373	-				
Other assets		3,072	4,114				
Total assets	\$	504,519	\$ 512,521				
Liabilities and Stockholders' Equity							
Deferred revenue, current		150,169	116,256				
Operating lease liabilities, current		8,110	6,923				
Other current liabilities		57,442	32,709				
Operating lease liabilities, net of current portion		48,784	51,194				
Deferred revenue, net of current portion		2,430	3,886				
Other non-current liabilities		3,667	4,948				
Total liabilities		270,602	215,916	Ī			
Stockholders' equity							
Common stock		7	7				
Additional paid-in capital		497,128	470,498				
Accumulated other comprehensive loss		(5,687)	(5,010))			
Accumulated deficit		(257,531)	(168,890))			
Total stockholders' equity		233,917	296,605				
Total liabilities and stockholders' equity	¢	504,519	\$ 512,521	-			

Income statement.

	т	hree Months Ended	Year Ended December 31,			
\$ in thousands, except for share and per share data		2021		2021	2020	
		(unaudite	ed)			
Revenue						
SaaS (cloud) subscriptions	\$	51,177 \$	36,937	\$ 179,415	\$ 129,219	
Term license (on prem) subscriptions		18,913	14,413	63,203	51,415	
Maintenance and support		5,696	4,746	21,120	18,076	
Total subscriptions revenue		75,786	56,096	263,738	198,710	
Professional services		29,202	25,534	105,521	105,863	
Total revenue		104,988	81,630	369,259	304,573	
Cost of revenue						
Subscriptions		7,524	5,641	27,330	20,826	
Professional services		20,698	16,299	76,763	67,940	
Total cost of revenue		28,222	21,940	104,093	88,766	
Gross profit		76,766	59,690	265,166	215,807	
Operating expenses						
Sales and marketing		49,277	35,425	167,852	130,316	
Research and development		26,455	18,875	97,517	70,241	
General and administrative		26,978	15,076	83,704	53,152	
Total operating expenses		102,710	69,376	349,073	253,709	
Operating loss		(25,944)	(9,686)	(83,907)	(37,902	
Other (income) expense						
Other (income) expense, net		(557)	(3,941)	3,584	(5,786	
Interest expense		139	88	372	478	
Total other (income) expense		(418)	(3,853)	3,956	(5,308	
Loss before income taxes		(25,526)	(5,833)	(87,863)	(32,594	
Income tax expense		319	548	778	883	
Net loss	\$	(25,845) \$	(6,381)	\$ (88,641)	\$ (33,477	
Net loss per share:						
Basic and diluted	\$	(0.36) \$	(0.09)	\$ (1.25)	\$ (0.48	
Weighted average common shares outstanding:				. ,		
Basic and diluted		71,333,582	70,362,387	71,036,490	69,050,565	



Stock-based compensation expense.

		Three Months Ended December 31,					Year Ended December 31,				
<i>\$ in thousands</i>		2021	2	2020		2021		2020			
		(unau	idited)								
Cost of revenue:											
Subscriptions	\$	226	\$	265	\$	1,199	\$	943			
Professional services		848		542		3,131		1,477			
Operating expenses:											
Sales and marketing		1,673		984		5,426		2,821			
Research and development		1,877		877		5,224		2,718			
General and administrative		1,528		1,943		8,864		7,320			
Total stock-based compensation expense	\$	6,152	\$	4,611	\$	23,844	\$	15,279			



Reconciliation of GAAP to Non-GAAP measures.

	Th	Three Months Ended December 31,				Year Ended December 31,			
\$ in thousands, except for shares and per share data	2021 2020			2021			2020		
		(unaudit	ted)						
Reconciliation of non-GAAP operating loss:									
GAAP operating loss	\$	(25,944) \$	(9,686)	\$	(83,907)	\$	(37,902)		
Add back:									
Stock-based compensation expense		6,152	4,611		23,844		15,279		
Litigation expenses		8,130	_		16,400		_		
Non-GAAP operating loss	\$	(11,662) \$	(5,075)	\$	(43,663)	\$	(22,623)		
Reconciliation of non-GAAP net loss:									
GAAP net loss	\$	(25,845) \$	(6,381)	\$	(88,641)	\$	(33,477)		
Add back:									
Stock-based compensation expense		6,152	4,611		23,844		15,279		
Litigation expenses		8,130	—		16,400		_		
Loss on disposal of property and equipment		1			79		22		
Non-GAAP net loss	\$	(11,562) \$	(1,770)	\$	(48,318)	\$	(18,176)		
GAAP net loss per share, basic and diluted	\$	(0.36) \$	(0.09)	\$	(1.25)	\$	(0.48)		
Non-GAAP weighted average shares used to compute net loss per share, basic and diluted		71,333,582	70,362,387		71,036,490		69,050,565		
Non-GAAP net loss per share, basic and diluted	\$	(0.16) \$	(0.03)	\$	(0.68)	\$	(0.26)		
Reconciliation of adjusted EBITDA:									
GAAP net loss	\$	(25,845) \$	(6,381)	\$	(88,641)	\$	(33,477)		
Other (income) expense, net		(557)	(3,941)		3,584		(5,786)		
Interest expense		139	88		372		478		
Income tax expense		319	548		778		883		
Depreciation and amortization expense		1,672	1,366		5,743		5,851		
Stock-based compensation expense		6,152	4,611		23,844		15,279		
Litigation expenses		8,130	_		16,400				
Adjusted EBITDA	\$	(9,990) \$	(3,709)	\$	(37,920)	\$	(16,772)		



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